

Two-Factor Authentication for TS Imagine

For clients who require additional assurance in verifying users' identities, TS Imagine offers PingID two-factor authentication (2FA).

PingID multi-factor authentication is a strong authentication solution allowing users to authenticate to apps and application portals to enhance security without affecting ease of access.

This is an overview of the 2FA authentication methods that TS Imagine supports and how they may be deployed for use with TS Imagine applications.

Credential Choices

PingID offers multiple methods of authentication. Users can choose what suits them best.

- **Mobile app.** Available for Android and iOS, users authenticate using their smartphones, smartwatches, and tablets. Available from the Apple App Store or Google Play.
- **Biometrics.** PingID can use your device's TouchID or face recognition.
- **Desktop app.** Open the app on your Windows PC or Mac and generate a one-time password.
- **Authenticator app.** Generate a one-time password using an authentication app, such as Google Authenticator.

Why TS Imagine uses 2FA

Even complex and elaborate passwords are no longer a guarantee against malicious actors using brute force, random generators, or rainbow table attacks. No matter how sophisticated attempted attacks may get, these intrusions cannot bypass the added layer of security 2FA provides.

